

Digitization of Indian Economy

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ABSTRACT:

We are living in arena of technologies and digital world. The digital world is a world where the best possible use is made of digital technologies. The 'Digital India' program, an origination of honorable Prime Minister Mr. Narendra Modi, targets to make government services available to people digitally and enjoy the benefit of the newest information and technological innovations. It is a program to prepare India for a knowledge future. The motive behind the concept is to connect rural areas with high speed internet network and improving digital literacy. Digital technologies which include cloud computing and mobile applications transpire as the catalysts for shaping our world.

The Digital India program faces the serious barriers in implementation. This research is an effort to overcome these barriers and to find some remedies for providing better future to everyone.

The motto of this research is to find out how the government services can be available to every citizen electronically and improve the

quality of life of every citizen.

KEYWORDS:

Indian economy, Internet connectivity, Digital control, e-services, Cash to Cashless transition, Mobile applications, Digital India

RESEARCH METHODOLOGY:

This paper is based on secondary data and on various views of different authors, magazines, journals, books, government publications etc.

OBJECTIVE:

The main objective of this paper is to study how the Indian economy will be affected by digitalization and what will be its benefits and challenges.

INTRODUCTION:

Today, we can't imagine our life without technology. In the twenty-first century, one of

the most important technologies is the power of the digitization. It is a system, which allows individuals to communicate globally. Digital India is a program to transform India into a digitally empowered society and knowledge economy. It was launched on 2nd July, 2015 to ensure that government services are made available to citizens electronically by improving online infrastructure and by increasing internet connectivity or by making the country digitally empowered in the field of technology. It consists of three core components as follows:

- The creation of digital infrastructure
- Delivering services digitally
- Digital literacy

Digital India is an umbrella program which covers many departments. This initiative will ensure that government services and information are available anywhere, anytime on any device that are user friendly and secured with Digital India project. The government is ready for the big program by connecting every service with e-power. The aim of Digital India

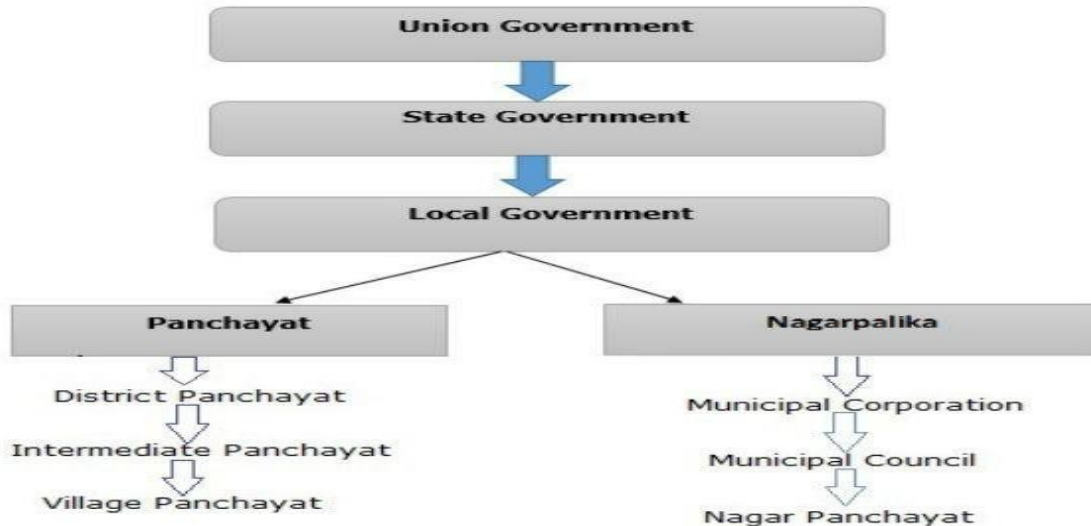
is to avail digital services in Indian languages. Digital India initiative could help in achieving the objectives of:

- Education, Information and Broadband for all
- Leadership structure

VISION OF DIGITAL INDIA PROGRAM:

- Digital infrastructure as a utility to every citizen: This vision provides high speed internet as a core utility public services like land records, certificates etc. will be made available.
- Governance and services on demand: Under this vision, every government service or information is available in real time from online and mobile platforms.
- Digital empowerment of citizens: All digital resources will be available universally in Indian languages. All documents and certificates to be available on the cloud.

INDIAN DIGITALIZATION STRUCTURE:



SCOPE OF OVERALL PROGRAM:

transformative impact.

- The digital India is a great plan to develop India for a knowledge future.
- On being transformation - to realize IT (Indian Talent) + IT (Information Technology) = IT (India Tomorrow).
- The program pulls together many schemes like e-Health, e-Sign, e-Education etc.
- It weaves together a large number of ideas and thoughts into a single, comprehensive goal so that each of them is seen as part of a larger goal.
- Each individual element stands on its own. But is also a part of the largest picture.
- The common branding of program as Digital India highlights their

PILLARS OF DIGITAL INDIA:

The Government of India hopes to achieve growth on multiple fronts with the Digital India

program. Specifically, the government aims to target nine 'Pillars of the Digital India' that they identify as being:



Broadband Highways:

- This covers three sub components, namely Broadband for All Rural, Broadband for All Urban and National Information Infrastructure.
- Under Broadband for All Rural, 250 thousand village Panchayats would be covered by December, 2016. DoT will be the Nodal Department and the project cost is estimated to be approximately ₹32,000 crores.
- Under Broadband for All Urban, Virtual Network Operators would be

leveraged for service delivery and communication infrastructure in new urban development and buildings would be mandated.

- National Information Infrastructure would integrate the networks like SWAN, NKN and NOFN along with cloud enabled National and State Data Centres.

Public Internet Access Programme:

- The two sub components of Public Internet Access Programme are Common Service Centres (CSC) and Post Offices as multi-service centres.
- Common Service Centres would be strengthened and its number would be increased from approximately 135,000 operational at present to 250,000 i.e. one CSC in each Gram Panchayat. CSCs would be made viable, multi-functional end-points for delivery of government and business services. DeitY (Department of Electronics & Information Technology) would be the nodal department to implement the scheme.
- A total of 150,000 Post Offices are proposed to be converted into multi service centres. Department of Posts would be the nodal department to implement this scheme.

Information for All:

- Open Data platform and online hosting of information & documents would facilitate open and easy access to information for citizens.
- Government shall pro-actively engage through social media and web based platforms to inform citizens. MyGov.in has already been launched as a medium to exchange ideas/suggestions with Government. It will facilitate

two-way communication between citizens and government.

- Online messaging to citizens on special occasions/programs would be facilitated through emails and SMSes.
- The above would largely utilise existing infrastructure and would need limited additional resources.

Universal Access to Mobile Connectivity:

- The initiative is to focus on network penetration and fill the gaps in connectivity.
- All together 42,300 uncovered villages will be covered for providing universal mobile connectivity in the country under this program.
- DoT will be the nodal department and project cost will be around ₹16,000 crores during FY2014-18.

IT for Jobs:

- One crore students from smaller towns and villages will be trained for IT sector job over 5 years. DeitY would be the nodal department for this scheme.
- BPOs would be set up in every north-eastern state to facilitate ICT enabled growth in these states. DeitY would be the nodal department for this scheme.
- Three lakh service delivery agents would be

trained as part of skill development to run viable businesses delivering IT services. Again DeitY would be the nodal department for this scheme.

- Five lakh rural workforce would be trained by the Telecom Service Providers (TSPs) to cater to their own needs. Department of Telecom (DoT) would be the nodal department for this scheme.

E-Kranti - Electronic Delivery of Services:

There are 31 Mission Mode Projects under different stages of e-governance project lifecycle.

Further, ten new MMPs have been added to e-Kranti by the Apex Committee on National e-Governance Plan (NeGP) headed by the Cabinet Secretary in its meeting held on 18th March, 2014.

Electronics Manufacturing:

Target NET ZERO Imports is a striking demonstration of intent. This ambitious goal requires coordinated action on many fronts:

- Taxation, Incentives
- Economies of scale, Eliminate cost disadvantages & Skill development
- Focus areas - Big Ticket Items FABS, Fab-less design, Set top boxes, VSATs, Mobiles, Consumer & Medical Electronics, Smart Energy meters, Smart cards, micro-ATMs
- Incubators, Clusters

- Government procurement

There are many ongoing programs which will be fine-tuned. Existing structures are inadequate to handle this goal and need strengthening.

Early Harvest Programmes:

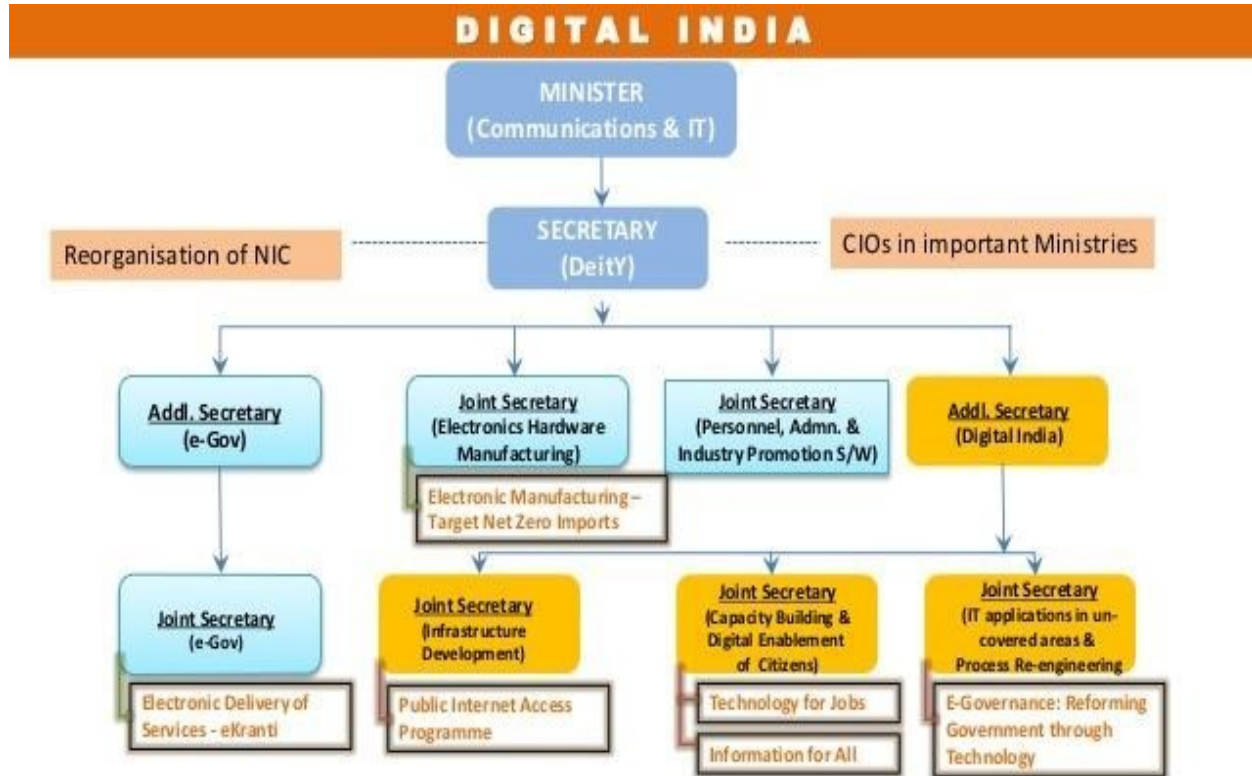
- Government greetings to be e-greetings.
- Educational books to be e-books.
- People will use the e-services for entertainment, weather information, latest updates etc.

overnance: Reforming Government Through Technology:

- To reform government through technology.
- Electronic Databases
- Public Grievance Redressal

COMPOSITION AND MINISTRY OF DIGITAL INDIA:

- Herds in the cash economy into the digital economy (read taxrevenue).



The overall costs of digital India initiative are approx. ₹1.13 lakh crore for ongoing schemes as well as new schemes and activities.

BENEFITS OF DIGITIZATION FOR INDIA:

- Reduces the cost of transactions in every walk of life.
- Reduces the burden on the Government to print and manage currency.
- Makes transactions transparent and makes tax deduction and exemption easier.

- Ensure government grants reach the recipients, straight into their bank accounts.
- Stops anonymous transactions - (Benami - nameless).
- National financial data will be available in weeks rather than years.
- With advent of better tax collection the Government may abolish Income tax.
- An economic platform for the poor and the rich, with no cash stash for the rich.

BARRIERS IN DIGITAL INDIA PROGRAM (DIP):

- Each pillar has its own barriers.
- Infrastructure deficit such as lack of towers, especially in the countryside.
- Implementing entities at the actual field.
- Beneficiaries may not have adequate knowledge of Digital India program.
- Auxiliary services such as health, education, governance etc. may not be well developed.
- No separate entity for consumer redress under the program.

REMEDIES TO OVERCOME THE BARRIERS:

- A few new programs may be needed—particularly in electronics manufacturing and skill development.
- Have a dedicated training institute in each state under DIP, to aid in augmenting the digital literacy and awareness level.
- To inspire the youth for making effective DIP.
- Government should conduct the seminars to aware people about the digital services.
- To advertise the policies of DIP on books, magazines, TV, newspapers etc., so that people could aware about the services.
- To launch a help-line number of DIP to solve the problems relating to services.
- Provide some help centers in each state to solve public issues.

CONCLUSION:

To conclude the digital India program is a

flagship program of the government of India to shape by connectivity and technological opportunity. It is a vision to transform India into a digitally empowered society and knowledge economy. It is a good effort to develop India. Although, digital India program is facing some barriers, yet it has a great impact on India to make the best future of every citizen. We Indians and others should work together to shape the knowledge economy. More employment prospects will open for the youth that will boost the nation's economy.

Digital India campaign is a welcome step in shaping India of the 21st century powered by connectivity and the technological opportunity. In short, this paper focuses on the key barriers and providing remedies to prevent the challenging issues towards digitalization of the economy.

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